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**AUG 08 2005**

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August 8, 2005

**TO: EXAMINER SCOTT M. KLINGER**

**COMPANY: USPTO -GROUP ART UNIT 2153**

**FAX NO: 571-273-8300**

**RE: SERIAL NO. 09/710,551 OF MADHUR KOHLI ET AL. FILED 11/9/2000**

**Our Reference No.: KOHLI 1-1-5-1**

**FROM: WALTER W. DUFT, REG. NO. 31,948**

**NUMBER OF PAGES INCLUDING COVER SHEET: 9**

**COMMENTS:**

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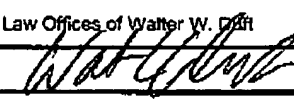
1. RESPONSE TO SECOND OFFICE ACTION
2. TRANSMITTAL FORM

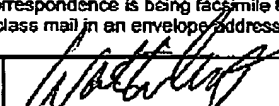
PTO/SB/21 (09-04)

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<b>TRANSMITTAL FORM</b>  <small>(to be used for all correspondence after initial filing)</small>	Application Number	09/710,551
	Filing Date	November 9, 2000
	First Named Inventor	Madhur Kohli
	Art Unit	2153
	Examiner Name	Scott M. Klinger
Total Number of Pages In This Submission	Attorney Docket Number	Kohli 1-1-5-1

ENCLOSURES (Check all that apply)		
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Date	August 8, 2005	Reg. No. 31,948

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In re Application of:

MADHUR KOHLI ET AL.

SERIAL NO.: 09/710,551

FILED: November 9, 2000

FOR: POLICY MANAGEMENT SYSTEM

Group Art Unit: 2153

Examiner: Scott M. Klinger

Commissioner for Patents  
P. O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**RESPONSE TO SECOND OFFICE ACTION**

In response to the Second Office Action mailed on May 6, 2005, Applicants hereby  
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M. Klinger of Group Art Unit 2153 at (571) 273-8300,  
on:

August 8, 2005  
(Date)

Walter W. Duft  
(Applicant, Assignee, Registered Representative)

(Signature)

August 8, 2005  
Date of Signature)